

Modern UPVC Windows

— preview & order online —

Guarantee for Future Systems Solid-Core Composite Doors

Door slab:	10 years (colour stability, impact strength, shape retention) Small thermal movement in timber products is normal and excluded from guarantee when not preventing operation.
Frames:	10 years including skin discolouration.
Sealed glass units:	5 years (Hotmelt seal failing)
Glass cassette sealing:	1 year
Ultion cylinders:	10 years £2000 snap guarantee for replacement cylinder and door
Door hardware:	1 year standard. 20 years anti-corrosion guarantee is given by Sweet Hardware directly on registration.

Terms & Conditions

1. The guarantee starts from the purchase date.
2. Some hardware manufactures offer extended warranties, these will require registration and is the responsibility of the customer to activate.
3. Any extended warranty issued by a third party is in isolation and not our responsibility.
4. Installations must comply with the recommended British Standards Code of Practice. In the unlikely event of a product failing as a result of defective manufacture or design, we will replace any product deemed as not meeting its exacting standards. If the product is obsolete a product of equivalent specification will be supplied. No claims for consequential costs including refitting will apply.
5. This guarantee is solely for the benefit of the original purchaser of our products. Please retain your dated sales invoice as proof of purchase and forward this to us in the event you wish to make a claim.
6. In the event of any claim, we must be allowed to inspect the relevant part which if faulty, must be returned to our ownership.
7. Products installed in areas where exposure to corrosive contaminants is more prevalent will require a higher frequency of cleaning cycles to maintain the high-quality finishes on our hardware.
8. The guarantee does not apply to product failures caused by Negligence, Vandalism, Wilful Damage, Extreme Environmental Conditions or Excessive Wear and Tear.
9. This guarantee does not extend to the use of our products on commercial buildings nor to goods which are taken outside of the UK.
10. Thermal movement due to moisture content variation known as bowing is covered under this warranty, however measurements must be taken in accordance with document QMS 064 and must prevent the product from functioning as designed.
11. This guarantee is subject to our standard terms and conditions of trading.
12. We reserve the right to invoice you for all of our reasonable costs incurred in handling claims which prove to be invalid under this guarantee.